

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH
Scribe: Sara Parks
Date: 9/1/04
Time: 10 - 11 a.m.
Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

<ul style="list-style-type: none"> x Sharlene Bryant Bobby Minish x Cathy Bennett x Cheryl McQueen Deborah Merrill Gary Imes x Joyce Sims x Paul Carr Rick Debell x Thelma Hayter Jeffrey Poole 	Others: <ul style="list-style-type: none"> x Tim Sullivan X Kellie Fessler x Sandy Flores X Myran Harris X Sara Parks X Yvonne – NC Council
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Attendees:

<ul style="list-style-type: none"> x Alamance-Caswell Albemarle x Catawba Centerpoint x Crossroads x Cumberland Durham x Eastpointe x Edgecombe-Nash X Foothills X Guilford X Johnston Lee-Harnett x Mecklenburg x Neuse x New River 	<ul style="list-style-type: none"> x Onslow OPC Pathways x Pitt Riverstone Roanoke-Chowan x Rockingham x Sandhills/Randolph x SE Center x SE Regional x Smoky Mountain Tideland x VGFW x Wake x Western Highlands x Wilson-Greene
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Agenda:

Item No.	Topics
1.	Division and EDS Review Upcoming checkwrites: Sept. 3, 10, 17 Oct. 1 st Tim Sullivan: Update Medicaid issues BugCentral Status Key CSRs Operations Support: File Maintenance, Security, and Help Desk Area Programs joining this week:
2.	Area Programs Roll call Questions/comments about Upcoming checkwrites – Sept. 3, 10, 17 Oct 1 st . Agenda items Approve 8/18 minutes for posting Reminder: Please let us know when you have completed your attending provider enrollments so the Division can start entering the Federal I-SATS ID for SA Providers. IPRS Questions or Concerns Tim Sullivan & Christie Harris – MMIS Updates-Status on EOB 7000 adjustments Medicaid Questions or Concerns Any other area program questions/comments DMH and/or EDS concluding remarks

Next Meeting: September 8, 2004

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	Upcoming Checkwrites: Sept. 3, 10, 17 Oct 1 st – send out alert CDECI recoups will occur on the first checkwrite
2.	Tim Sullivan- Update Medicaid issues - EOB 7000, Value Options not giving PA for retro active Medicaid coverage, & ½ versus 1 visit before PA is required. Adjustments looking at EOB 7000 which may be ready on Friday. Medicaid PVS will call Whitney regarding question on therapeutic leave. Carol has asked FM to review memos to build history on the ½ vs. 1 visits issue.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
3.	Bug Central Status: 9 bugs; 5 in process and 4 in customer review.
4.	Key CSRs: CSR 644 we will be meeting this morning to discuss. 827 went in and 662 will go in this week.
5.	Operations Support – File Maintenance, Security – Completed to FM request from last week. Received a no response from Corporate regarding reinstating customer edsnet ids w/o incurring the reinstate fee. We will proceed with calling AP to ensure the id will no longer be needed before taking action to deactivate or suspend.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	Roll Call (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2.	Questions/Comments about upcoming checkwrites: Sept. 3, 10, 17 Oct 1st
3.	Agenda items Approve 8/18 minutes for posting

Reminder: Please let us know when you have completed your Attending Provider enrollments so the Division can start entering the Federal I-SATS ID for SA Providers. Completion date we are aiming for is 9/30/04. Thank you to those who have let us know you have completed. Send notices to Q & A email address.

IPRS Questions or Concerns –

Q: Is the target date for the replicate button on the attending provider screen still set for 9/17?

A: Yes.

Tim Sullivan & Christie Harris – MMIS Updates, Value Options, & ½ vs. 1 visit - Adjustments looking at EOB 7000 which may be ready on Friday. Medicaid PVS will call Whitney regarding question on therapeutic leave. Carol has asked FM to review memos to build history on the ½ vs. 1 visits issue.

Medicaid Questions or Concerns

Q: Tim do you know anything about the memo from Carol dated 8/27 regarding ½ vs. 1 visits?

A: We believe this is one that our FM group will be gathering along with other memos.

Q: Is anyone having trouble with denials on Crossovers?

A: Do you have examples, if so send them to Tim Sullivan and I will have provider services take a look.

Q: CAP Medicaid rate has been keyed wrong by EDS do you know how this will be handled?

A: Tim will check into this.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
4	<p>Any other area program questions/comments:</p> <p>There has been no resolution on the YP610 Developmental Day issues. We will continue to keep you posted.</p> <p>Duncan Munn from Public Health will be here to explain how to bill Public Health for services for children 0 – 3 years at our next meeting.</p> <p>Charlotte Carver will also join us at our next meeting to discuss authorization. I will attach memo from Betty On Health Choice Billing Policy to next week's agenda.</p>
5	<p>DMH and/or EDS Concluding Remarks: N/A</p>

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#.						

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
III.						

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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